



PRIVACY POLICY FOR RECEPTION AREA
ROCTEC GLOBAL PUBLIC COMPANY LIMITED

Effective Date 23 May 2022

Reviewed on 22 May 2026

PRIVACY POLICY FOR RECEPTION AREA

ROCTEC GLOBAL PUBLIC COMPANY LIMITED

Roctec Global Public Company Limited and the Roctec's Group Companies include Master and More Company Limited, Eye on Ads Company Limited, Green Ad Company Limited, and Gold Star Group Company Limited. (the "**Company**", "**we**", "**us**", or "**our**") recognizes the importance of the protection of personal data. We follow security procedures when collecting, using, and/or disclosing your Personal Data in order to contact the Company's visitor reception (as defined below).

1. WHAT PERSONAL DATA WE COLLECT

We collect the following personal data directly from you:

- 1) **Personal details**, such as name, surname, gender, nationality, occupation, date of birth, marital status, picture, photo, voice records, signature, national identification card number, passport number, tax identification number, including information on driver's license or any other card issued by government agencies.
- 2) **Contact details**, such as address, phone number, mobile phone number and/or email address.
- 3) **Other details**, such as CCTV records or picture and voice recorded in the company's area.

2. WHY WE COLLECT, USE AND/OR DISCLOSE PERSONAL DATA

In addition to obtaining your consent where required by law, we may also rely on (1) contractual basis, for our initiation or fulfilment of a contract with you; (2) legal obligation, for the fulfilment of our legal obligations; (3) legitimate interest, for the purpose of our legitimate interests and the legitimate interests of third parties. We will balance the legitimate interest pursued by us and any relevant third party with your interest and fundamental rights and freedoms in relation to the protection of your Personal Data; (4) vital interest, for preventing or suppressing a danger to a person's life, body or health; (5) public interest, for the performance of a task carried out in the public interest or for the exercising of official authorities; or other legal grounds permitted under applicable data protection law (as the case may be). Depending on the context of the interactions with us, we may collect, use and/ or disclose Personal Data for the following purposes:

- 1) performing any contract you have with the Company or taking any other action necessary to initiate or enter into such a contract;
- 2) identity check and verification and proceeding as you requested;
- 3) security and maintaining security for the Company's business;
- 4) improving the Company's business operations or products and services for the better;

- 5) compliance with rules, regulations and articles of association of the Company, including laws and/or legitimate orders of the courts, competent authorities, government agencies, and/or state organizations;
- 6) exercising of rights or protecting the legitimate interest of the Company as necessary, such as auditing and protecting fraud, crime, or non-compliance with laws;
- 7) public interest for protecting third parties who are in the premises or places under the Company's supervision; and
- 8) protecting or preventing harm against your life, body, health, or properties or those of third parties (as the case may be), such as to control communicable diseases or epidemics. If you cannot provide the personal data as requested by the Company, the Company may not be able to process your request when you contact the Company's reception area.

3. TO WHOM WE MAY DISCLOSE YOUR PERSONAL DATA

We may disclose your Personal Data to ROCTEC Group Companies¹, BTS Group Companies², the Company's business partners, service providers, consultants, law enforcement agencies, courts, government officials, government agencies and relevant regulators.

4. HOW LONG DO WE KEEP PERSONAL DATA

We retain Personal Data for as long as is reasonably necessary to fulfil purpose for which we obtained them and to comply with our legal and regulatory obligations. However, we may have to retain Personal Data for a longer duration, as required by applicable law.

5. HOW LONG DO WE KEEP PERSONAL DATA

The Company retains your personal data for as long as it is necessary to fulfil the purposes for which the Company collected it. The Company may retain your personal data longer if it is necessary for the Company's compliance with applicable laws.

6. YOUR RIGHTS AS A DATA SUBJECT

Subject to the applicable laws and legal exemptions thereunder, you may have the rights to access to, to obtain a copy of your personal data, to request the Company to disclose how your personal data is acquired without your consent, to transfer, amend, erase, destroy, and anonymize your personal data, including to object and suspend the collection, use and/or disclosure of your personal data in certain cases. You may withdraw your consent in the case that the Company is relying on such consent. In addition, if you consider that the Company violates the laws concerning personal data protection, you may lodge a complaint to the relevant authority as prescribed by law.

¹ Please see the list of ROCTEC Group Companies at <https://www.roctecglobal.co.th/en/about-us/structure>

² Please see the list of BTS Group Companies at <https://www.btsgroup.co.th/en/about/subsidiaries-and-associated>

7. SECURITY MEASURES

We maintain appropriate security measures, which include administrative, technical and physical safeguards in relation to access control, to protect the confidentiality, integrity, and availability of Personal Data against any accidental or unlawful or unauthorized loss, alteration, correction, use, disclosure or access, in compliance with the applicable laws.

8. OUR CONTACT DETAILS

If the data subject wishes to contact us to exercise the rights relating to your Personal Data or if there are any queries about your Personal Data under this Privacy Policy, please contact our Data Protection Officer (DPO) at:

- (1) Roctec Global Public Company Limited
- (2) Office: 1000/9 BTS Visionary Park - South Tower, 18th Floor, Unit No. 1801 – 1807
Phahonyothin Road, Chomphon Sub-district, Chatuchak District, Bangkok 10900
- (3) Telephone: +662-938-3388, Monday to Friday, 9.00 a.m. – 6.00 p.m.
- (4) Email: dpo@roctecglobal.co.th

This Privacy Policy is effective as of May 23rd, 2022, and was reviewed on May 22nd, 2026.

Mr. Chaiwat Atsawintarangkun
Chairman of the Board of Directors